



RHEILFFYRDD FFESTINIOG AC ERYRI FFESTINIOG & WELSH HIGHLAND RAILWAYS

GORSAF YR HARBWR, PORTHMADOG, GWYNEDD LL49 9NF
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On Train Services

Vacancy

Cook & On Train Steward F&WHR

To prepare fresh hot and cold snacks, serve light refreshments and sell guide books on board our trains. The position is based at Porthmadog Harbour Station and the successful applicant will work on both the Ffestiniog and Welsh Highland Railways. Applicants must be of smart appearance, numerate and enjoy working with people. The ability to prepare and cook a range of hot and cold snacks is essential for this role. A Basic Food Hygiene Certificate would be an advantage.

Key Duties:

- Prepare, cook and serve freshly prepared light refreshments on the Welsh Highland Section of our railway.
- Prepare buffet car/service vehicle/trolley in the morning. Put on stock, water, float and anything else required for the day.
- Provide an at-seat service to customers, offering guide books and refreshments.
- Collect rubbish, clean tables and ensure the train is tidy.
- Keep buffet car/service vehicle clean and tidy.
- Order fresh stock at end of day and ensure train is ready for following day.
- Assist the guard if requested in an emergency.
- Answer questions and assist with passenger enquiries.
- Help out with stores as requested by senior supervisor. Make up stocks for train if required.
- Assist with the delivery of freshly prepared food when rostered to do so and at quiet times.

Core Skills:

- Must be numerate and literate.
- Part 'front of house' and part kitchen based position, as rostered.
- Communication and cooking skills are essential.
- The ability to work cleanly and tidily in a confined area on board our trains.
- Uniform waistcoat is provided. Tie, white shirt and black skirt/trousers required for stewarding.
- Cooks top provided, trousers required.
- The ability to speak Welsh is desirable but not essential.
- Knowledge of locations on the Railways and their use by visitors is desirable.

Occupational Health & Safety

- Adhering to safe working practices as advised by your supervisor.
- Monitoring of safety of public on railway property.

For an application form for the above position please contact Jo Vincent. Tel: 01766 516000 or email jo.vincent@festrail.co.uk.

Closing date for applications: Wednesday 29th February 2012